

DIGITAL BANKING

FAQs

How much does this service cost?

There is currently no charge associated with the service.

How do I enroll for Digital Banking?

You can enroll in Digital Banking through the South Georgia Banking Company mobile App or by visiting our website at sgbconline.com.

Is it secure?

Yes, the SGBC Digital Banking service utilizes best practices from online banking, such as HTTPS, 128-bit SSL encryption, password access and application time-out when your mobile device is not in use. Only the mobile devices that you personally enroll in the service can access your accounts. In addition, no account data is ever stored on your mobile device. In the event your mobile device is lost or stolen, the service can be immediately disabled by either going online to the Digital Banking enrollment website or calling us.

Which wireless carriers are supported?

We support most of the popular US wireless phone carriers, including AT&T, Sprint, T-Mobile, and Verizon. If your carrier is not listed when you enroll, select 'Other' and try the Mobile Web option, or check back later, as new carriers will be added over time.

Is Digital Banking supported on my device?

Digital Banking is supported on most devices with a web browser that supports cookies. In addition, a mobile app is available on many smartphones including iPhone and Android.

What are the different ways I can access my Digital Banking account?

You can access your account from a PC, Mac, mobile device, or tablet.

TIFTON | CORDELE | ASHBURN | OMEGA | MOULTRIE | VIENNA | SYLVESTER



sgbconline.com
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